



MOTOTRBO™

Control Room Solutions

ORDERING GUIDE

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1. DOWNLOAD THE SOFTWARE FROM MOL

The latest software releases are available from MOL (Resource Centre > MOTOTRBO > Sold & Supported > Control Room Solutions).

TRBOnet PLUS and SmartPTT PLUS software packages come with a 60-day free trial. Channel partners can get a more comprehensive free demo licence for non-commercial purposes. Please contact Elise Charre (elise.charre@motorolasolutions.com).

SmartPTT PLUS	https://emeaonline.motorolasolutions.com/Member/ContentManagement/ResourceCenter/enterDisplay.asp?id=39021
TRBOnet PLUS	https://emeaonline.motorolasolutions.com/Member/ContentManagement/ResourceCenter/enterDisplay.asp?id=39020

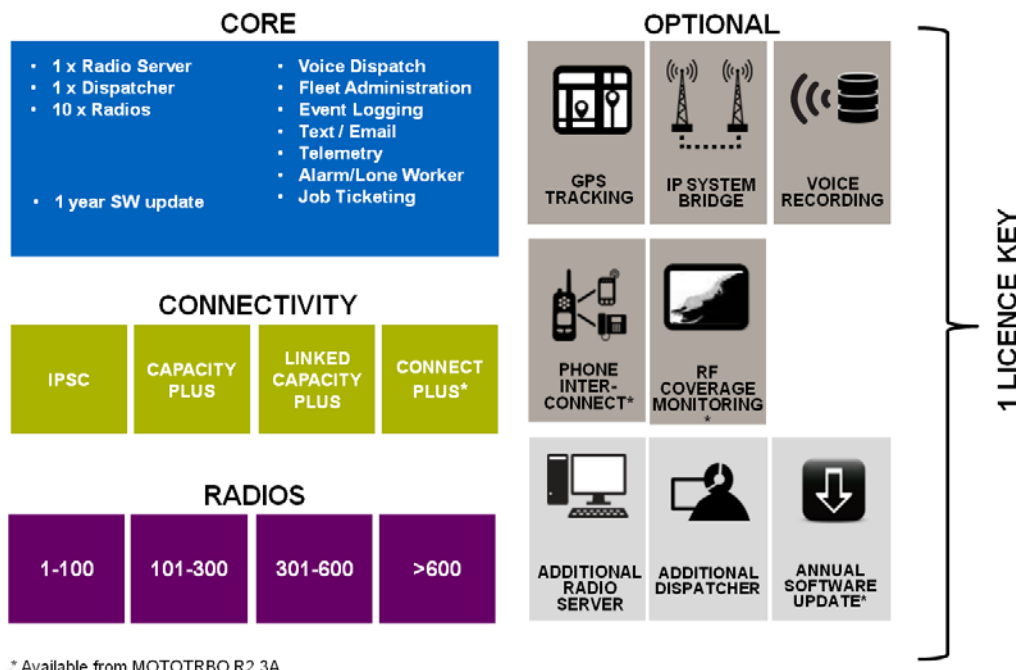
2. SOLUTION ARCHITECTURE

MOTOTRBO Control Room Solutions are completely modular so users only have to buy the features they need. They can be tailored to any individual requirement to ensure optimum performance across a range of industries and are also easily scalable from small to large systems and are ready to grow with a business as it expands.

MOTOTRBO Control Room Solutions include a variety of modules with their own part numbers which build the solution:

- **CORE** - the software application providing a core set of features and functionalities
- **CONNECTIVITY MODULES** - these items define and open access to the radio systems the solution will be used in conjunction with such as IPSC, Capacity Plus or Linked Capacity Plus.
- **RADIO LICENCES** - one Radio Licence must be purchased for each radio in the system the application will connect to. There are 4 part numbers depending on the numbers of units to be ordered, with quantity-based pricing.
- **OPTIONAL MODULES** - these items are additional functionalities such as GPS tracking and features or services such as additional dispatcher position.

Channel partners select the required modules to build the solution that exactly matches their customer's radio system and business requirements. Motorola will deliver a customised licence key file which activates these specific modules only and is locked to one customer radio system.



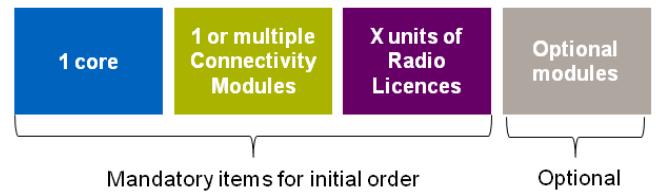


Example of order types

1. NEW LICENCE KEY

PLUS Core must always be ordered for new MOTOTRBO Control Room Solutions along with one or multiple Connectivity Module and Radio Licences which will open access to the radio systems and the numbers of radios the Dispatcher will connect to.

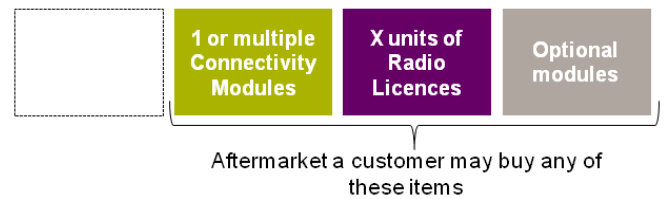
Further functionality such as IP System Bridge or Additional Radio Servers for redundancy can be added to the Core by purchasing optional modules.



2. LICENCE KEY EXPANSION

Customers may want to use their PLUS solution in conjunction with a new radio system or additional radio users: they will then buy additional Connectivity Module to connect to this system and/or more Radio Licences.

Users may also want to add more functionality such as Phone Interconnect and can then purchase this module only aftermarket.



3. UPGRADE FROM ENTERPRISE TO PLUS

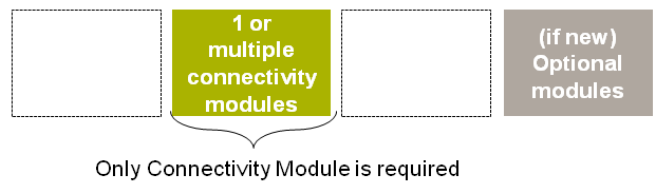
There is large customer base using the ENTERPRISE version of SmartPTT and TRBOnet and some of these customers will upgrade to the premium version PLUS.

There are 2 upgrade paths depending on when the customer purchased the Enterprise solution:

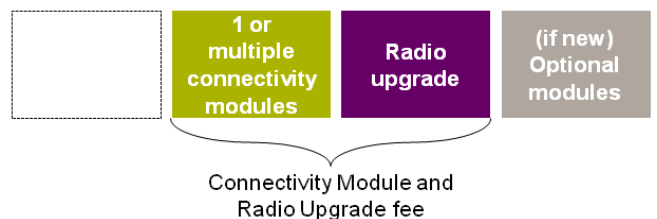
- Before PLUS' launch (17th April 14) - Customers only need to purchase the Connectivity Modules. If customers needs NEW functionalities i.e. functionalities that were not active in the Enterprise solution, those need to be purchased.
- After 17th April 14 – Same as (1.) and in addition one radio upgrade fee for each radio that were active in the Enterprise solution must be purchased.

Also, NAI Data and Voice licences need to be activated on the repeaters.

Enterprise solution purchased before PLUS' launch



Enterprise solution purchased after PLUS' launch





3. PLACE THE ORDER

- Channel partners can place orders through MOL.
- Because each licence key file is customized to one customer and contains customer information, multiple orders can't be placed at the same time.
- When the order is placed through MOL, the channel partner will have to provide the PC Hardware ID on which the Radio Server software is installed and the End-customer name to allow Motorola generates or updates the relevant licence key file.

1 customer solution

= 1 order

= 1 licence key file

Order Notes

In the order note please provide:

- **Dealer organisation name**
- **Dealer contact name**
- **Dealer contact email address → licence key will be delivered to this address**
- **End-customer name**
- **End customer address**

Part Number

For each part number you'll be prompt to provide

- **End-Customer Name**
- **Radio Server PC Hardware ID**

Example of SmartPTT PC hardware ID:

7D7E6C09-830FE910-7648521A-4333F8C8-8557EDB5

Example of TRBOnet PC hardware ID:

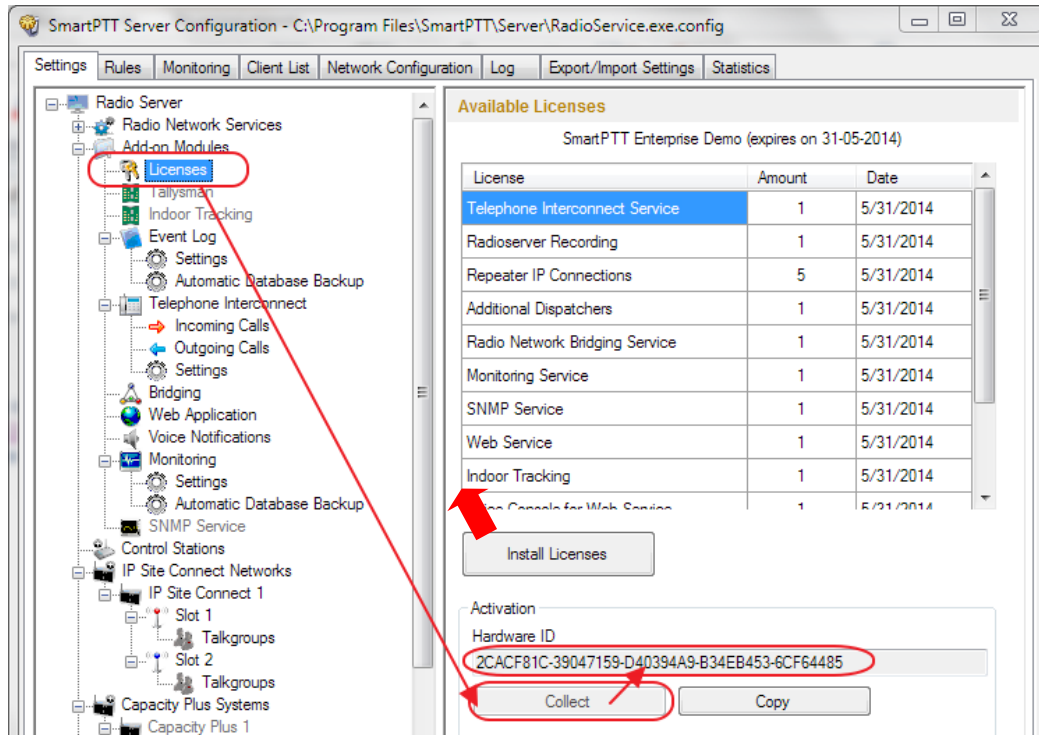
2B1-BA64-4F62-9F72-19A8



4. DETERMINE THE RADIO SERVER PC HARDWARE ID

SmartPTT PLUS

CASE 1: SmartPTT PLUS is installed on the computer



- Run the SmartPTT PLUS Radio Server Configurator software
- In Settings, click on “Licenses” item and press the “Collect” button.
- The Hardware ID comes in the following format: XXXXXXXX-XXXXXXXX-XXXXXXXX-XXXXXXXX-XXXXXXXX – 5 groups of 8 digits [0-9,A-F] in each group
- Example of hardware ID: 7D7E6C09-830FE910-7648521A-4333F8C8-8557EDB5

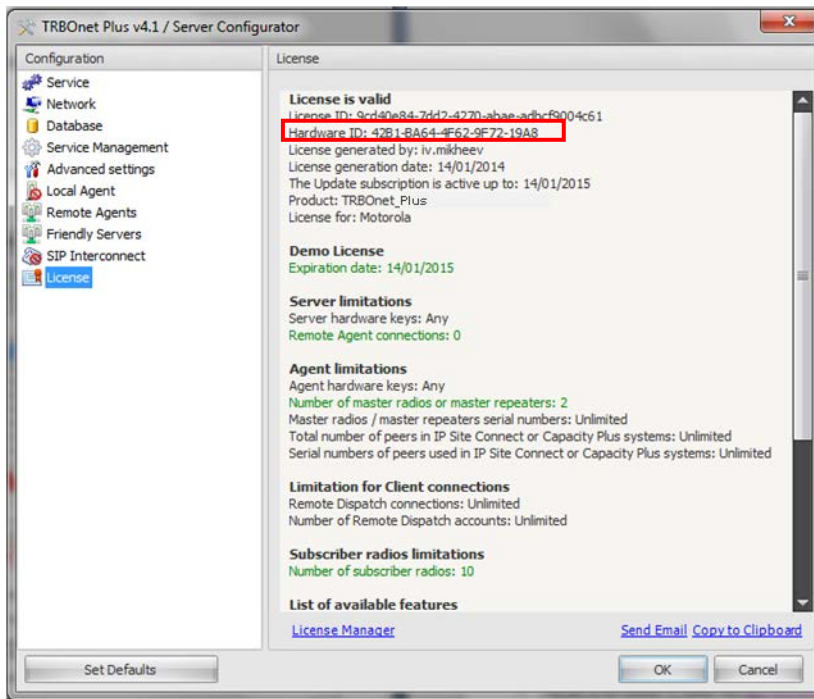
CASE 2: SmartPTT PLUS is NOT installed on the computer

- Unzip and run the Hardware ID collector from <http://dl.smartptt.com/Tools/SmartPTT-HardwareID-Generator.zip> on the server PC.
- It will show the Hardware ID of this PC.



TRBOnet PLUS

CASE 1: TRBOnet PLUS is installed on the computer



- Run the TRBOnet PLUS Radio Server Configurator software
- Click on “License”
- The Hardware ID comes in the following format: XXXX- XXXX- XXXX- XXXX- XXXX- 5 groups of 4 digits in each group.
- Example of hardware ID: 42B1-BA64-4F62-9F72-19A8

CASE 2: TRBOnet PLUS is NOT installed on the computer

- Unzip and run the Hardware ID collector on the PC
http://trbonet.com/download/tools/TRBOnet.HardwareGenerator_3.0.zip
- It will show the Hardware ID of this PC.